

AURIVO — PRIVACY NOTICE

Last updated: 31 July 2026

This explains what personal information Aurivo collects, why, where it is stored, and your rights over it. Aurivo is operated by LV Properties Australia Pty Ltd (ACN 653 554 959) trading as Aurivo Trading, Melbourne, Victoria, Australia.

1. WHAT WE COLLECT

From your purchase (via Whop):

- name, email address, subscription and payment status
- the billing country recorded against your payment, which we use to check eligibility before a machine is ordered
- We do not receive or store your card details. Whop handles payment.

To run your service:

- your assigned cloud machine and its access link
- your panel username and password (stored hashed)
- your chosen region and broker (to place your machine near your broker's servers)

On your own cloud machine (not on our central systems):

- your MT5 login number, password and server name, which you enter into the panel
- your trading activity as recorded by MT5 (positions, orders, history, statistics)
- your panel settings and preferences

Operational logs:

- connection and error logs, software versions, and — for the server-name directory — the names of MT5 broker servers that connected successfully. No account numbers, passwords or trading data are included.

2. WHERE IT LIVES

Your MT5 credentials are entered by you and stored **on the cloud machine allocated to you**, so that machine can maintain your broker session. They are not transmitted to or stored on our central systems, and we do not view or retain your MT5 password.

We administer the infrastructure that machine runs on. That means we have technical access to the machine, which is why we keep the number of people with access to one (the owner) and rotate access credentials.

Cloud machines are hosted with third-party providers (currently Vultr and Contabo) in the region closest to your broker. This may be outside your country, including outside the EEA/UK and outside Australia.

We also use **Brevo** (Sendinblue, EU-based) to send transactional email such as your welcome message and access link. Brevo receives your email address and the contents of those messages. We do not use it for marketing.

3. WHY WE USE IT

Purpose	Basis
Provide the Service you bought	Performance of our contract with you
Maintain your broker session	Performance of contract; you provide the credentials
Check eligibility before ordering a machine	Performance of contract; compliance with our own terms
Send your access link and service email	Performance of contract
Support, troubleshooting, security	Legitimate interests

Billing and subscription management

Performance of contract

Legal and tax records

Legal obligation

We do not sell your data, share it with brokers, use it for advertising, or use your trading data for any purpose other than operating your service.

4. HOW LONG WE KEEP IT

- Your cloud machine and everything on it — permanently destroyed when your subscription ends and the machine is released (within the billing period following cancellation). We hold no backup of it. Machines are wiped before reuse.
- Purchase records — retained as required by Australian tax law (currently 5 years).
- Operational logs — retained no longer than 12 months.

You can ask us to delete your machine immediately on cancellation.

5. SECURITY

- Access to your panel requires your private link and credentials, over HTTPS.
- Your MT5 password is stored only on your own machine, never centrally.
- Administrative access to machines is by key-based authentication only, and access tokens are rotated periodically.
- Only the owner has administrative access.

No system is perfectly secure. If a breach occurs that is likely to affect you, we will notify you and the relevant authority without undue delay and within 72 hours of becoming aware, where required by law.

6. YOUR RIGHTS

You may request that we:

- give you a copy of the personal information we hold about you
- correct anything inaccurate
- delete your data and destroy your machine
- stop processing, or export your data in a portable form
- explain any of the above

Request via the Aurivo support channel on Whop, or by email to support@aurivo.trading. We respond within 30 days.

If you are in Australia, you have rights under the Privacy Act 1988 and may complain to the Office of the Australian Information Commissioner (oaic.gov.au). Where the GDPR or UK GDPR applies to you, you have equivalent rights and may complain to your national data protection authority.

7. CHILDREN

Aurivo is not available to anyone under 18 and we do not knowingly collect data from minors.

8. CHANGES

We will notify you of material changes through the Service or by email.

9. CONTACT

Support: via the Aurivo community on Whop.

Website: aurivo.trading