AURIVO — TERMS OF SERVICE

Last updated: 31 July 2026

These Terms govern your use of Aurivo ("the Service"), provided by LV Properties Australia Pty Ltd (ACN 653 554 959) trading as Aurivo Trading, Melbourne, Victoria, Australia ("we", "us", "Aurivo").

By purchasing or using the Service you agree to these Terms. If you do not agree, do not use the Service.

1. WHAT AURIVO IS

Aurivo is a trading control panel — software that connects to your own MetaTrader 5 ("MT5") account with your own broker, and sends the orders you instruct it to send.

Aurivo is execution software only. It does not:

- give financial, investment, trading, tax or legal advice
- recommend, suggest or signal any trade, instrument, position size or strategy
- trade on your behalf or exercise any discretion over your account
- hold, receive, transmit or have access to your money
- act as a broker, dealer, adviser or asset manager

You place every trade. Every trading decision is yours alone.

2. NOT FINANCIAL ADVICE

Nothing provided by Aurivo — including the panel, its indicators, charts, statistics, calendar, documentation, community messages or any communication from us — constitutes financial product advice or a recommendation to buy, sell or hold any financial product. We do not consider your objectives, financial situation or needs. Nothing is personalised to you. You should obtain independent professional advice before trading.

We are not licensed as a financial adviser, broker or dealer in any jurisdiction, and we do not hold an Australian Financial Services Licence.

3. YOUR BROKER RELATIONSHIP

Your account, funds and trading relationship are entirely with your own broker. We are not a party to that relationship.

- You choose your own broker. We do not recommend, endorse or receive any commission, rebate or payment from any broker.
- You are responsible for ensuring your broker permits the use of third-party trading software, automated tools and Expert Advisors. Some brokers restrict these.
- We are not responsible for your broker's conduct, execution, spreads, slippage, requotes, solvency, or any action your broker takes against your account.

4. YOUR RESPONSIBILITIES

You agree that you:

- are at least 18 years old and legally permitted to trade in your jurisdiction
- will comply with all laws applicable to you, including any restrictions on trading leveraged products where you live
- are solely responsible for every order placed through the Service
- will keep your access link, credentials and devices secure
- understand the Service and will verify all orders before and after placing them
- will not use the Service to manage another person's account or funds

5. ELIGIBILITY — WHERE AURIVO IS NOT AVAILABLE

The Service is **not available to residents of the United States, Canada, the United Kingdom, or the European Union and wider EEA**. By purchasing or using the Service you confirm that you are not a resident of a restricted country.

The current restricted list is published at checkout and on aurivo.trading, and may change. We may decline to provide, suspend, or terminate the Service, and will not order or build a machine, where the billing or residence country associated with your purchase is restricted or cannot be determined. Where we decline on this basis after payment has been taken, we refund that payment.

Eligibility is your responsibility. Completing checkout does not constitute our confirmation that the Service is available to you, and it remains your responsibility to ensure that using Aurivo and your broker is lawful where you live.

6. RISK

Trading leveraged products carries a high risk of loss. You can lose more than your initial deposit. Past performance is not indicative of future results. Most retail traders lose money.

You accept this risk entirely. See our Risk Disclosure, which forms part of these Terms.

7. NO PERFORMANCE REPRESENTATIONS

We make no representation, warranty or guarantee that use of the Service will be profitable, will avoid losses, or will produce any particular result. Any figure, example or screenshot shown anywhere is illustrative of software functionality only and is never a representation of trading performance or expected returns.

8. SERVICE AVAILABILITY

The Service is provided "as is" and "as available". We do not warrant that it will be uninterrupted, timely, error-free, or that any defect will be corrected.

You acknowledge that the Service depends on third parties outside our control, including your broker, MetaQuotes, cloud hosting providers, network operators and your own internet connection. Outages, latency, disconnections and failed or delayed orders can occur.

Always maintain independent access to your broker account (broker's own platform or mobile app) so you can manage or close positions if the Service is unavailable. Do not rely on Aurivo as your only means of managing open risk.

9. YOUR DATA AND CREDENTIALS

Aurivo runs on a cloud machine allocated to you. When you link your broker, your MT5 credentials are entered by you and stored on that machine so it can maintain your session. We do not view, transmit or retain your MT5 password centrally.

Our handling of personal data is described in our Privacy Notice. You are responsible for the security of your own devices and access link.

10. YOUR HOSTED MACHINE

10.1 What is included. Your subscription includes a dedicated virtual private server (your "Machine") provisioned for your exclusive use. We install and configure MetaTrader 5, the Aurivo bridge and the Aurivo panel on it, and give you access over the internet through a private subdomain and the credentials we issue you. The Machine is part of the subscription, not a separate product, and is provided only for as long as your subscription is active and paid.

10.2 Third-party infrastructure. The Machine is supplied by third-party hosting providers and is not owned or operated by us. We order and administer it on your behalf. Availability, performance, network routing and physical security of the underlying hardware are the responsibility of that provider under its own terms and service levels. We will pass on, but cannot expand, any remedy available from the provider.

10.3 Placement and specification. We choose the provider, region and specification, ordinarily placing the Machine near your broker's servers. We may change provider, region, specification or software stack where reasonably necessary to maintain or improve the Service, and will give you reasonable notice of any change that requires action from you. Latency figures we publish are examples measured on a particular box to a particular broker and are never a guarantee of the latency you will see.

10.4 Administrative access. We retain administrative access to the Machine for provisioning, support, security patching and software updates. We do not access, view or use your broker account, place, modify or close trades, or hold any of your funds.

10.5 Automatic updates and restarts. Aurivo software on the Machine updates itself automatically and may restart Aurivo components without prior notice, typically causing a brief interruption to the panel. Such restarts do not open, modify or close positions. MetaTrader 5 may also install its own updates from MetaQuotes and restart, which we do not control.

10.6 Acceptable use. The Machine is provided solely for running your own MetaTrader 5 terminal with the Aurivo software. You must not use it for any other purpose, and in particular must not: use it for any unlawful activity; host, mine, or distribute other software, data or services; resell, share or sublicense access to it; give any other person your access credentials; attempt to circumvent licensing, metering or eligibility controls; or interfere with our administrative access. Breach of this clause is grounds for immediate suspension.

10.7 One account, one Machine. A single MT5 account must not be connected to more than one Aurivo Machine at the same time. Doing so places two independent instances of the automation on one account, and any loss arising from it is excluded under clause 14.

10.8 Destruction of the Machine. When your subscription ends — by cancellation, failed payment, or termination under clause 12 — the Machine is released and everything on it is **permanently destroyed**. We hold no backup and cannot restore a Machine once it has been released. Export anything you want to keep before your subscription ends. Nothing stored on the Machine forms part of your trading records: your broker remains the record of your account, positions and history. You may ask us to destroy your Machine immediately on cancellation rather than at the end of the paid period.

11. FEES, CANCELLATION AND REFUNDS

- Subscriptions are billed through Whop on a recurring basis at the advertised price.
- You may cancel at any time via Whop. Access continues until the end of the paid period.
- Refunds: a full refund is available within 7 days of your first purchase if the Service does not work as described. After 7 days, fees for the current period are non-refundable.
- Nothing in these Terms excludes, restricts or modifies any right or remedy you have under the Australian Consumer Law or any other law that cannot lawfully be excluded.

12. SUSPENSION AND TERMINATION

We may suspend or terminate your access if you breach these Terms, if payment fails, if we reasonably suspect misuse or unlawful use, if you are or become resident in a restricted country under clause 5, or if we discontinue the Service. Where we discontinue the Service, we will refund any unused portion of a prepaid period.

On suspension, your Machine may be powered off; on termination it is destroyed in accordance with clause 10.8. Before cancelling or allowing a subscription to lapse, close any open positions or make sure you can manage them through your broker's own platform.

13. INTELLECTUAL PROPERTY

Aurivo — including the panel, bridge software and Expert Advisor — is licensed to you, not sold. You receive a personal, non-exclusive, non-transferable licence for your own trading use for the duration of your subscription. You may not copy, resell, sublicense, redistribute, decompile or reverse engineer any part of it, or share your access with others. Your licence is also subject to the Aurivo End User Licence Agreement.

MetaTrader 5 and MetaQuotes are trademarks of their respective owners. Aurivo is not affiliated with, endorsed by or sponsored by MetaQuotes.

14. LIMITATION OF LIABILITY

To the maximum extent permitted by law:

- We are not liable for any trading loss, lost profit, lost opportunity, or any indirect, incidental, special or consequential loss arising from your use of, or inability to use, the Service.
- Without limiting the above, we are not liable for loss arising from: unavailability or degraded performance of your Machine or of any hosting provider; interruption of the connection between your Machine and your broker; a software update, restart or reboot; loss of data stored on the Machine; or your own configuration, credentials or use of it.
- Our total aggregate liability to you for any claim is limited to the fees you paid us in the three (3) months preceding the claim.
- Where liability cannot lawfully be excluded, our liability is limited (at our option) to resupplying the Service or paying the cost of resupply.

15. INDEMNITY

You indemnify us against any claim, loss or cost arising from your use of the Service in breach of these Terms, your breach of your broker's terms, your use of the Service from a restricted country, or your breach of any law applicable to you.

16. CHANGES

We may update these Terms. Material changes will be notified through the Service or by email. Continued use after the effective date constitutes acceptance.

17. GOVERNING LAW

These Terms are governed by the laws of Victoria, Australia. You submit to the non-exclusive jurisdiction of the courts of Victoria.

18. CONTACT

Support: via the Aurivo community on Whop.
Website: aurivo.trading

AURIVO — RISK DISCLOSURE

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Read this before using Aurivo. It forms part of the Aurivo Terms of Service.

1. YOU CAN LOSE MONEY — INCLUDING MORE THAN YOU DEPOSIT

Trading foreign exchange, CFDs, metals, indices and other leveraged products carries a high level of risk. Leverage magnifies losses as much as gains. A small adverse price move can wipe out your position, and in some conditions your losses can exceed your account balance.

The majority of retail traders lose money. Only trade with money you can afford to lose entirely.

2. AURIVO DOES NOT GIVE ADVICE

Aurivo is a control panel. You place every trade. Aurivo never suggests, recommends, signals or selects a trade, an instrument, a direction, an entry, an exit or a position size. It executes the instruction you give it.

Nothing in the panel — charts, statistics, zones, ladders, the economic calendar, position data, or any other display — is a recommendation or a prediction. These are tools that present information. Interpreting them is entirely your responsibility.

3. NO GUARANTEE OF PERFORMANCE

We make no claim, promise or guarantee about profitability. **Past performance is not indicative of future results.** Any number, chart or screenshot you see from us demonstrates how the software works — never what you should expect to earn.

4. TECHNOLOGY CAN FAIL

Aurivo depends on a chain of systems, any of which can fail:

your device → internet → cloud machine → MetaTrader 5 → your broker's servers

Failures, outages, latency, disconnections, delayed orders, partial fills and rejected orders will happen at some point. Fast markets and news events make this more likely, exactly when it matters most.

Protect yourself:

- Keep independent access to your broker account (their own platform or mobile app) so you can always close or manage positions without Aurivo.
- Never rely solely on Aurivo to manage open risk.
- Consider broker-side stop losses, which sit at the broker and survive any failure of your device, your connection or Aurivo itself.
- Verify every order after placing it. Confirm it appears in your broker's own platform.

5. AUTOMATED FEATURES STILL NEED YOU

Features such as trailing stops, break-even moves, ladders and pending orders run on your cloud machine and depend on it, on MT5, and on your broker’s connection. If any link breaks, an automated action may not execute. Do not treat these features as guaranteed protection.

6. YOUR BROKER IS YOUR COUNTERPARTY

Your funds, your account and your execution are entirely with your own broker. We hold no client money and have no control over your broker.

Your broker determines execution quality, spreads, slippage, swaps, margin rules and leverage. Your broker may also restrict or prohibit third-party software, automated tools or Expert Advisors — check your broker's terms before using Aurivo. We are not responsible for any action a broker takes against your account.

7. YOUR JURISDICTION MATTERS

Rules on leveraged trading vary widely by country, and some products are restricted or prohibited for retail traders in certain jurisdictions. **You are responsible for ensuring your trading is lawful where you live**, and for the tax consequences of your trading. Aurivo is not available to residents of the United States, Canada, the United Kingdom, or the European Union and wider EEA.

8. TRADING PSYCHOLOGY

Aurivo is built for speed. Fast execution makes it easy to trade more often and larger than you intended. Overtrading, revenge trading and position sizing driven by emotion are among the most common causes of retail losses. Set your own rules before you sit down, and size positions deliberately.

If trading is affecting your wellbeing, finances or relationships, stop and seek support. In Australia, the National Gambling Helpline (1800 858 858) and Lifeline (13 11 14) are free and confidential.

ACKNOWLEDGEMENT

By using Aurivo you confirm that you have read and understood this disclosure, that you accept full responsibility for every trade you place, and that you understand Aurivo provides software only — not financial advice.